

When Joni Mitchell sang about a Big Yellow Taxi teaching her “You don’t know what you’ve got ‘til it’s gone” (as opposed to Dylan telling us “If you ain’t got nuthin, you got nuthin to lose” which is why I’ll never lose my fine golf swing), she was speaking metaphorically, although I know in my heart she was referring specifically to golf.

I have come close enough to losing my ability to golf to know that the prospect of not being able to golf, even for a short period, is devastating. I have recounted in these pages my faux brush with death a few years ago when medical people were hinting I had little time left on this earth and thinking only that death would mean I would have to cancel my arranged rounds that week.



Then, last year I somehow damaged my right hand/wrist a couple of weeks prior to the BSCC Member/Guest and couldn’t play with the pain. Aside from being my favorite week of golf, the M/G is the tournament which my cousin Jim lives for every year. That may be understating it. Jim schedules his year and his economic policy (as in when to purchase a new driver) around the BSCC M/G. My point is that not only was I put under a suicide watch, as the prospects of healing in time for the tournament looked grim, but I would be depriving Jim of his raison d’être and he would take the cancellation of our participation even worse than I.

With about two weeks left, I went into medical overdrive with x-rays, three MRI’s and finally a cortisone injection which kicked in the day before the M/G began. But I had once again tasted the absence of golf and it was not nice.

With this said, it’s time to talk about Roxanne Andrews.

Those of you at the Club who know Roxanne, know I’m not exaggerating when I say she is a woman who lives life to the fullest, always upbeat, with never a discouraging word. When Roxy retired from teaching a year or so ago, she scheduled hiking trips, horseback riding in the wild west, kayaking down Mt. Everest, that sort of thing. She was enjoying the fruits of her lifetime labor like very few people do. This year she planned a golfing vacation in Florida, another in Puerto Rico, another in Ireland, some kayaking somewhere far away and another trip that escapes me at this point (who can keep up?)



In Florida, she slipped on a wet floor and broke her wrist. In Puerto Rico she missed a step (left her sunglasses on indoors) and broke most of the bones in her body that weren’t healing from her Florida trip, no pun intended. It takes her about half an hour to describe the hardware in her various limbs and her injuries mean she’ll be out for most of the season. Still, her love for the game persists and she tools around the course with her most damaged limb hanging out the front of the cart, yelling out her usual foulmouthed epithets (“holy-moly macaroni!”)

I can’t imagine.

As a result, I’m developing a plan to minimize my exposure to danger. I’m contemplating taking only back roads to any destination I have to get to, asking Max to drive and surrounding myself with pillows in the back seat if she actually does so (that’ll happen.) Stairs are out, also any yard work that involves tools, any sort of bodily movement or the outdoors. I’ve also lowered the height of our bed, (after moving it to the ground floor, of course) because I once actually threw myself out of bed while playing soccer in a dream.

Max won’t let me hire a Food Taster, so every meal is a dice roll, and this is the last time I’ll be typing anything (carpal tunnel.) Don’t come within seventeen feet of me if you’ve ever had a cold or worse. You’ll know who I am when you see me. I’m the guy in the bubble.



Tucker



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**President’s Letter - Bill Tucker**

Fellow Members:

This month represents the anniversary of my position as Club president and I thought I would look through my records to review the year.

My records are made up primarily of meeting minutes and communications with other Board members, BSCC Members and outside agencies we deal with from day to day. In reviewing the emails in my BSCC folders (over 1,400 for the year, sent and received), the highlights were obvious: terrible weather and resultant revenue loss, dues being held at 2011 levels, implementation of a monthly payment plan, investigation into and use of social networking options for communication and marketing purposes, the new cart lease, declining membership levels due primarily to the economy, the Member Survey (soon to be released with analysis), a better looking Fox and a new website upgrade (coming very soon) among many other things.

What these records also showed was the degree to which our Members get involved with the Club. This engagement varies greatly. I have, in past letters, mentioned individuals who are not Board members but are nonetheless dedicated to making the Club a better golf experience and prove it by their actions. These people are at the apex of the commitment pyramid.

Then there are the Members/Owners who are moved to suggest ideas to the Board that are positive and include many aspects of Club and course management. Some have taken a long time to reflect and then communicate to the Board, although once again this level of involvement represents a woefully low percentage of the membership.

Next we have the bulk of our membership who may show up every year for the Project Days, pay their dues

on time always fill/replace their divots repair their ball marks and are content at that. These are Members who just want to play golf and because of time restraints or other reasons, can’t devote any more time to the Club and that’s fine, I’ve been there myself. This group of Members would represent the type of involvement you would expect from 99% of members at any given club.

Lastly, we have a very few Members who seem to forget that they’re Owners and who are looking to get as much as possible out of the Club, knowing that if they are successful, they are in fact hurting the Club for the sake of their own agenda. Each year the Board has to deal with requests and other situations that are not clearly handled by our policies and bylaws and make decisions which are fair. In talks with other clubs, it is clear that BSCC has treated Members’ requests to bend the rules with an equanimity and probity that is rare among private clubs, yet there seems to be no end to the number of ways people try to use the letter of the law for their self promotion while abusing the intent. Taken out of the context of our Club, some of this finagling would be hilarious, but in times of fiscal hardship it is simply pathetic.

On a positive note, the early spring bodes well for all golf clubs and we are hoping the numbers will rebound from last year’s disappointing performance. Let’s all do what we can to help our chances of success. Let’s look at the adopt-a-hole project and get it started; let’s spend some time filling divots on tees, fairways and the practice range; let’s think about how we can help Steve give us the best course possible and let’s not forget that we really shouldn’t be above the hole on the back nine. Most of all, let’s not forget to have fun out there.

Sincerely,

**William Tucker**  
ph. 932-4091



Since 1925





# Superintendent's Report



**Steve Solsky**  
Visit Steve's Blog from  
the BSCC Member's  
website.

After one of the earliest course openings in history, we continued the month with dry conditions. This has made the course firm, like you would usually see in the summer months. I certainly do not want to see it too wet like last year, but an inch or two of rain would be appreciated. We have been irrigating right along but frosty mornings have limited the amount of water we have been able to put out. Trying to water frozen grass does not work too well.

The water just re-freezes and it usually makes for a longer frost delay. Once we get some warmer morning temperatures, I can water earlier in the morning and for a longer amount of time. This will help to keep our course green. All in all, I think we look pretty good. Other than getting a shot of rain I think we are off to a great start to the season.

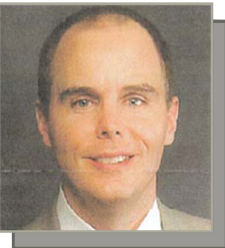
Some of you may have noticed the new sod on the #3 blue, #7 white, and #7 blue tees. These tees were chosen because of their inability to handle stress during the season. The bentgrass sod will have a better chance standing up to stress than the poa grass that was there before. As soon as the sod roots in well, we will be able to play off the new tees.

We have been able to do a few cultural practices on the course this past month. The tees, approaches, and some wet fairways have been aerified. As you know aerifying is one of the most important cultural practices you can do to turfgrass. After the wet year we had last year, it is very important to break up any compaction that occurred when the ground was extremely wet. We have also been lightly topdressing the greens this past month. This small amount of sand will help to keep the greens smooth and firm. The topdressing also dilutes organic matter and stands the grass plant upright. The top dressing of the greens is a practice that we will continue throughout the season to help keep the greens smooth, firm, and consistent.

**Keep your fingers crossed that "Mother Nature" is on our side this season!**



# Tournament Committee



**Dave Fizer - Tournament Chair**

The tournament committee has finalized the tournament schedule. It is posted online and is slightly different than the proposed schedule previously posted. Please check the dates as some have changed.

Also, this year we are adding two new tournaments –

- 1) Night golf tournament. The format will be 6 holes 4 person scramble starting once its dark – approx. 9pm ... and there will be a dinner before. Obviously we will be using glow in the dark balls, etc.
- 2) Large cup tournament. We will be using the cups used in the temporary greens over the winter as the holes in our regular greens. The format will be 18-holes of stroke play, flighted.

Another aspect of hosting the internal tournaments is funding. Traditionally we have used the advertisements revenue generated from the sale of placemat ad's therefore this year will be no different. In the next two weeks I will be contacting advertisers who have utilized our placemat advertisements to determine what advertisements will be secured. Please pass along any leads for new advertisements to me a.s.a.p. These could include places that are patronized by BSCC members regularly. All I need is a business and contact name and phone number. The rest I'll do.

One last thing – recently I sent an email gauging interest in resurrecting the couple's league (for more details, check the website). Please don't forget to reply by May 1st letting me know if you are interested in participating in and / or running such a league.

## Controller's Corner



**A Brief Message From Al Squire - BSCC Controller**

"We have had a tough financial year last year - and expect another difficult year again for 2012. But, we will make it through as we always do."

- Al

## Golf Shop Services

The Golf Shop staff provides a number of services to the membership, including the cleaning of clubs after each round before storage.

Please remember, a small gratuity is much appreciated.

Thank you.





# Clubhouse / Restaurant Report



**Bob Miskanin / Mike Zegarelli**  
**House / Restaurant Chairs**  
**Panza's on the Green**  
**(518) 602-9995**



Now that spring is really here, (80 degree days followed by 48 degees, high winds and rain), the 2012 golf season is in full swing. We have completed all our repairs to the kitchen area and clubhouse and with any luck, things will go smoothly from here.

Speaking about high winds, our deck awning was a victim of the wind storm a few weeks ago. A group of volunteers helped install the

awning on a Thursday, (and saved the club \$250), and by Monday the following week, the winds ripped it to shreds. A new replacement has been priced at approximately \$5,000. We are hoping our insurance will be able to cover this cost. We will keep members up to date as information become available.

On a happier note the menu committee began meeting in April. The members are Tony Lupino, Carl Jahn and Christine Donnelly. Any suggestion you may have about possible new items to be placed on the menu etc can be addressed to Bob, Mike or one of the members of this committee.

The Easter Sunday brunch was a huge success. Chef Rhoads informed us that over 110 people participated in the event. Next up, is the Mother's Day Brunch. Make your reservations ASAP for this popular meal. Each month the theme nights will resume, which are great fun and very reasonably priced. If you haven't been to one, give it a try. We think you will enjoy the experience.

**The Shack on number 9 has opened for the season also.**

The hours are: Shack	Weekend	8am – 12pm
Cart	Sat	11am – 5pm
	Sun	12am – 5pm

*As needed for leagues and tournaments.*

As always any comments, etc can be made to either Bob or Mike to help improve the overall experience in 2012. We have good feelings about this year and we will do everything we can to make this our best year ever. Enjoy!

## Panza's on the Green

The season is underway and we're in full swing at Panza's On The Green. Please join us in welcoming our new bartenders Sam and Shannon!

**JOIN US FOR:**

**Unwind Wednesdays** – 2 for 1 wine specials on selected white and red from 4:30 pm 'till 6:30pm

**Every Friday in the Gazebo** – 2 for 1 specials on draft domestic beer – we'll even throw in some munchies every now and then.

**Mother's Day is May 13** and we'll have our wonderful buffet. Make your reservations early so you don't get shut out and have to cook for mom yourself.

**Friday, May 18 - International Buffet** - First up – Italy



Watch the club boards for upcoming events such as our June Seafood Buffet & the international Buffet

Chef Tim Neal did an excellent job representing Panza's On The Green At the Ballston Spa Country Club when he participated in Cuisine Magic – a fundraiser for Northeast Health on March 25, 2012. **Congratulations Tim!**

Jim Rhoads, who has been with us for three years now, is working hard at planning new events and bringing back some favorites so please stop by often and bring your friends!

# From the Golf Shop



**Todd Manderson**  
**Pro Shop**  
**PGA Golf Professional**  
**(518) 885-7935**  
[golfshop@ballstonspacc.com](mailto:golfshop@ballstonspacc.com)



**Checking in at the golf shop**

We are asking that all players check in at the golf shop prior to going out on the course so we know who is here and who is not here. Occasionally, we get phone calls from people looking for members and they are out on the golf course and

we do not even know that they are here. So please check in during the week with the golf shop so we are aware of your presence on the course should something happen.

**Friendly Reminders**

Now that we are back in the golf mode once again, I would like to remind everyone of a few simple things that get over looked. The first being pace of play. There is nothing wrong with allowing a faster

group to play through a slower group while playing. The main idea with this is that you will need to check behind you to check to see if there is a group behind you. If so, please be considerate enough to allow them to play through if you are holding them up. The next is to try a little harder to fix ball marks. I see a pattern that happens and it is with players that ride carts will usually drive to the greens to mark their ball to get ready to putt. They go directly to the ball and do not walk past the ball mark that was made so they do not see it and in turn it will not get fixed. So with that being said, please take the time to fix yours and one other as this really makes a difference in your putting surface remaining smooth.

The next is to have some patience while on the golf course. We are all in this together to make Ballston Spa Country Club a fun place to enjoy playing the game that we all love. Golf is a sport that has been on the decline in recent years but we at Ballston Spa Country Club want to get it back on the upswing. We have added a few new events to the calendar for this season, one being a night light event with dinner to be served before the event starts at 9pm to be played in the dark. It will be a 6 hole event. Another will be an event using the large holes that we put out for the temporary greens. One day we will put the large holes in the green for a day and lets all see how low we can go for a day. A few different events to change up the normal routine that we have daily.

**AimPoint Putting**

Aimpoint is a technique that is used on the PGA Tour that helps players read greens. Things like how to accurately identify slope. How slope direction and grade effect break. How to determine precise break amounts based on your position on the green. We will be bringing Marty Nowicki to our facility to teach you how all of this technology will make you a better putter. The date is May 18th and the first session will be at 2 pm and the second session will be at 5 pm. and the cost will be \$200/player and will be limited to 8 students in each session. It is a 2 and a half hour session and will be quite educational to help you become a better putter. Lowering your putts per round will definitely lower your score. This is a great opportunity. Check it out at [www.aimpointgolf.com](http://www.aimpointgolf.com). Sign up in the golf shop today. It is open to everyone, not just members but members will get 1st preference.

## Make-A-Wish Foundation

I have the Make a Wish Foundation of America coming here on May 4, 5, 6th and they will be set up on the 9th Tee for the 3 days and the program is \$10 donation to take a shot at the green and if you hit it 3 feet or closer then you win a \$50 gift certificate in the golf shop. If you don't hit inside of 3 feet then they keep the \$10 for the foundation. It is a good cause and benefits many kids.





# 2012 Board of Director's Candidates



**TOM HUDY**

I would like to take this time to introduce myself and ask for your support in my bid for election to the Ballston Spa Country Club Board of Director's. My name is Tom Hudy and I have been a member of Ballston Spa Country Club (BSCC) for the past 13 years and one of two Lifetime Members. I was your Treasurer (2 years) & Chair/member of the Tournament Committee (7 ½ years).

I possess an extensive background in Accounting/Finance as well as a bachelor's degree in Finance with a concentration in Accounting from Siena College. I am currently the Director of Finance for The Community Foundation for the Greater Capital Region where I maintain the Financial Statements with assets of approximately \$50 Million. In addition to my financial responsibilities, I am also responsible for all current/changing Human Resource policies and regulations. As for my own BSCC Board experience I also want to emphasize the importance of the knowledge that I gained by preparing the BSCC Budgets, Income Statements and Balance Sheets for the club. The information that I provided the Board of Directors was valuable and reliable information that helped make important business decisions throughout the year.

All this being said I would also add that my motive to run is purely to help the club thrive since I already paid my dues for lifetime. So I would like to use my background and knowledge for the benefit of BSCC. I welcome the opportunity to serve you for the next three years. Thank you for considering me.



**KEITH MCNAB**

I have been an active member of BSCC since 2003 and I am seeking re-election on the Ballston Spa Country Club's Board of Directors.

I have an extensive background and years of experience in Internet Technology and Public Outreach communications as the Director of Technology for the Majority Conference of the New York State Senate and your current Communications Director and Club Secretary here at BSCC. I continue to work closely with Board Members, Club personnel and our membership to develop and implement an open communication infrastructure to enhance the overall culture of BSCC and to increase our overall membership.

Most noticeably, I am responsible for the redesign and day-to-day maintenance of our Club's Public and Member websites ([www.ballstonspacc.com](http://www.ballstonspacc.com)), the creation and usage of our bulk email application as well as our Social Media presence online.

The current economy presents many challenges to our Club. As your Board Member, I will continue to be committed in using technology to improve communication, recruitment and implement creative ways to stay 'green' in an effort to keep expenses down while building our revenue.

Please vote for me at our Membership Meeting in May. I appreciate your support and will continue to work hard for our Club. Thank you for your consideration.



# 2012 Board of Director's Candidates



**BOB MISKANIN**

I am Bob Miskanin. I have had the privilege of serving the membership for the past 3 years (one term) on your Board of Directors. I would like to take this opportunity to ask for your support as I seek a second term on the Board of Directors for BSCC.

During my 3 years on the BoD I have been assigned to the Restaurant/House. I have tried to ensure we maintain a very close working relationship with Panza's Jim Rhodes by meeting every week to address and resolve any issues that arise. Also, to maintain the BSCC clubhouse to our standards in the most economical way possible by completing the work ourselves, this often means recruiting members to assist. This has worked well in saving the club monies that would have been spent on maintenance.

During these very troubled economic times, my prime objective is to insure we make sound financial decisions and that any projects we undertake will not have a negative impact our great golf course or our membership. I support the need to be responsive to members concerns and to keep members well informed of proposed projects and decisions made by the Board.

As a member of the Board of Directors, I believe I can continue help improve our great golf course while maintaining the financial stability of our club. Therefore, I am asking for your support in the upcoming election. Please make sure your voice is heard and vote for the candidates of your choice by submitting your Proxy ballot in person or by mail. Thank you



**HARRY TALMON**

My name is Harry Talmon and I have been a member of the Ballston Spa County Club for over 20 years. I am the owner of an Insurance claim adjusting firm known as H R Talmon Claim Associates and I have been in the Insurance business for over 40 years.

I currently reside in Saratoga Springs, NY. I graduated from C. W. Post College in 1967 with a degree in history and a minor degree in business administration. I am a Vietnam veteran and I served 13 Y2 months in that country as a member of the US Army.

I am going into a semi-retirement mode in my business so I can devote more time to other activities. I feel that with my experience in the Insurance industry I can be an asset to the Ballston Spa Country Club. My job required me to develop people skills; negotiation techniques and a good feel for the inner workings of a small business. I am the type of person who feels that communication is a key to success and I believe that my years of experience as a businessman will be very useful to this fine organization.

## BSCC Annual May Meeting - Board of Directors Election

This year's Annual May meeting is May 18th, at 7:00pm in the Clubhouse. Please remember to vote - in person or by proxy.

Thank you.



# 2012 Membership Survey - Overall Findings

*Below, you can read a summary version of the analysis of the membership survey data as compiled by the Siena Research Institute for the club. More discussion on the survey results are will be had at the annual shareholder's meeting after the final report has been received.*

### Overall Findings

One hundred eighteen members responded to the Ballston Spa Country Club (BSCC) membership survey. Of the 118 respondents, 72 percent play three or more rounds a week.

Overall satisfaction among members with the condition of the golf course is high. Thirty-eight percent are very satisfied and 45 percent indicate being satisfied. While 8 percent say their level of satisfaction is neutral, only 9 percent say they are dissatisfied and none are very dissatisfied. Transforming overall satisfaction into a single score with 4 = very satisfied, 3 = satisfied, etc., we create a potential satisfaction range from 0 to 4. The overall score of a possible 4.0 is 3.12. As such, overall members are quite satisfied with the overall condition of the course. Overall satisfaction is lower among the 33 golfers that play once or twice a week (2.91) than among those that play three or more times a week (85) at 3.2. Satisfaction is lowest among those members that say they play most of their golf only on weekends (2.72) and highest among those that play only on the weekdays (3.52).

Respondents were asked to indicate the importance of the condition of six course attributes on a six point scale from most to least important. The six attributes were: condition of the greens, fairways, tees, rough, cart paths and bunkers. Across all members the six attributes are seen by members in a clear order of importance. Most important is the condition of the greens followed in order by the fairways, tees, bunkers, rough and cart paths. Active golfers see the importance of the condition of the rough while fifth most important still close to how they view the bunkers. Less active golfers tend to see the condition of the bunkers as being almost as important as that of the tees. Still it is clear that the top priority is the condition of the greens followed by that of the fairways.

When members were asked to score the six course attributes in terms of which ones needed the most attention right now with a score of 5 being the most immediate attention and a zero being the least, we see some slight differences from the importance scores. Still, the greens are not only the most important course attribute but of the six, the greens are the attribute that members feel needs the most immediate attention. However, where the greens were ranked as far and away the most important, when looking at the most immediate needs, tees are seen by all members but especially among active golfing members as the second most pressing need only slightly behind the greens.

Satisfaction is greatest for the Fairways and at 3.23 can be described as greater than satisfied trending towards very satisfied. Greens, the most important course attribute, only scores a 2.63 that shows that as a whole the membership is less than completely satisfied with the condition of the greens but at least considerably more than simply neutral. The Rough, a far less important course component receives a score similar to the Greens in terms of satisfaction. Both the Tees and the Bunkers receive scores that qualitatively are described as 'neutral' or just below neutral.

It may not be fully appropriate to compare the importance and satisfaction score for each attribute but it is certainly worthy of consideration. Given that they are both on five point scales we can look at the two scores and consider the implications. One could say that a satisfaction score that exceeds an importance score would tend to show a pleased membership. In other words if that were the case, the care and condition of an attribute would be measured to be exceeding expectations. If the two scores are equal or similar, at least satisfaction is keeping pace with importance and if the satisfaction score falls below the condition importance score, that could be a signal to course management that membership is unhappy about that particular course component.

Of the six course components that we have condition and satisfaction scores, only two, the Rough and the Range, have satisfaction scores that exceed condition importance scores. Both have relatively low importance scores to begin with at approximately 2.5 but still member satisfaction exceeds their expectations.

The other four components, Greens, Tees, Bunkers and Fairways all have lower satisfaction scores than importance scores. This indicates that members would be pleased if they saw improvement in those four areas. Fairways may be the one exception in that the satisfaction score at 3.23 is not only the highest but also it most closely approaches the condition importance score.

The three remaining course components – Greens, Tees and Bunkers – all have nearly a one point or in the case of Greens a 1.25 deficit between the condition importance score and the satisfaction score. This finding is thoroughly consistent with the data from the question that probed the areas most in need of immediate attention. In rank order members indicated – Greens, Tees and Bunkers. That is the exact same order of the difference between the condition importance score and the satisfaction score: Greens (1.25), Tees (.97) and Bunkers (.9).

While these scores appear to show that members would like to see improvements, when asked to comment on whether the overall condition of the course has improved or declined over the last four year, overwhelmingly members that can comment, say the course has at least improved somewhat over that period. Of those that have played at BSCC long enough, 42 percent say it has improved greatly and 36 percent say it has improved somewhat. Only 17 percent of members with an opinion say the course has declined either somewhat or greatly over the past four years.

The vast majority of members, 88 percent, say that the information about golf course conditions and improvement plans have been helpful.

When, in light of this discussion of importance and satisfaction, members were asked to assess condition and membership rates, nearly one third (32%) of all members and 36 percent of less active members but only 30 percent of active members are in favor of increasing membership dues to improve course conditions. Still, a significant majority, 66 percent, prefer to hold the line on dues or at least hold increases to inflation. The club faces a challenge given this data. Membership would like to see improvements but is hesitant to see a dues increase. Still, targeted and publicized improvements within a reasonable budget appear likely to be supported.

Seventy percent of members were satisfied with the overall food and beverage service provided by Panza's. Still, while 43 percent were satisfied with the menu, nearly as many, 39 percent were neutral about the menu and 18 percent were not satisfied. Fifty-nine percent rate the service as either excellent (14%) or very good (45%), 31 percent rated the service as average and only 10 percent indicated either needs improvement (8%) or poor (2%).

Of six aspects of the club, satisfaction was greatest with the Proshop service with a score of 3.47 out of a possible 4.0 indicating that the vast majority of members are very or somewhat satisfied. In fact, a majority, 55 percent, say they are very satisfied with Proshop service. Satisfaction is high, 3.03 with the manner in which the tee-time lottery is conducted with 73 percent being either satisfied or very satisfied. Satisfaction is moderate when it comes to the appearance and cleanliness of the clubhouse and the manner in which in-house tournaments are conducted. Satisfaction is slightly less for the quality of food at Panza's (2.63) and lowest for the snack shack food and beverages at 2.24.

- 37 Percent attend themed dinner events. Of those that attend, 61 percent enjoyed the experience. So, 23 percent attend and enjoy.
- 42 percent use the front deck for dining or drinks in 2011.
- 75 percent use the gazebo for food or drinks in 2011.
- 69 percent use the snack shack near the ninth green in 2011.
- 53 percent would be willing to participate on a volunteer basis on work projects in the clubhouse.
- 41 percent might be willing.
- 79 percent believe that the club's bylaws should be modernized or otherwise amended in 2012.
- While 39 percent think the pace of play on weekend mornings is just right, 51 percent think it is too slow.

Those that play mostly on weekends are more inclined to say the pace is just right. Those that play both weekdays and weekends tend to say the weekend pace is 'slow at times.'

- 64 percent feel that there is the right number of tournaments. 19 percent believe there are too many tournaments and 8 percent say there are too few.

The membership preferences for tournaments are:

1. The competitive single-person: total points – 374, 21 percent of all respondents indicate it is their top choice
2. Two-person: total points – 349, 14 percent of all respondents indicate it is their top choice
3. Four person: total points – 315, 11 percent of all respondents indicate it is their top choice
4. Scramble: total points – 261, 14 percent of all respondents indicate it is their top choice
5. Mixed: total points – 252, 23 percent of all respondents indicate it is their top choice
6. 17 percent indicate no favorite

While 48 percent do not participate in 'fun' 9 hole events and 4 percent say they are not interesting and an additional 4 percent don't like having the course tied up, 43 percent say they are fun and there should be more of them.

### Five questions that deal with outside play.

Recoding all five as either being in favor of additional outside play or against outside play, your membership falls into three groups:

1. In favor of just about all efforts to allow outside play = 36%
2. On the fence, in favor of some not others = 27%
3. Opposed to almost any outside play additions = 37%

Looking specifically at the five examples:

	Total in Favor	Opposition	On Fence	Supporters
Green Fee on Friday	41%	0	44%	81%
Tournaments on Friday	42%	0	53%	79%
Friday Private	32%	77%	13%	0
Weekend green play	39%	2%	22%	91%
Weekend private	52%	91%	66%	0

Looking this over, it is fair to say that there is more openness to additional outside play on Friday than on the weekends. Still, over a third are open to both.

**Dave Runyon**  
Membership Director







Below is the FINAL Tournament calendar of member and outside events at the Club for 2012. For more information on these tournaments, please visit the Member's Area of our website or contact the Tournament Chair or the Pro Shop.

2012 BSCC Tournaments/Events

Date of Event	Name of Event	Time
Saturday May 5th	Opening Breakfast Scr	9:00 Gun
Monday May 14th	Class of 2014	1 Gun
Sat. May 19-20th	Match Play Champ.	TT
Sunday May 27th	Parent Child	2:00 Gun
Monday May 28th	Memorial Day	
Wednesday May 30th	Mens Guest Day	12:30 Gun
Friday June 1st	Wine Tasting Event	5:30 Gun
Sat & Sun June 2 & 3	Mns/Wms Member Member	8:30 Gun
Monday June 4th	St Marys	12:00 Gun
Wednesday June 6th	Saratoga Builders Assoc.	8:30 Gun
Sat & Sun June 9 & 10	Presidents Cup Men	TT
Monday June 11th	NYSERDA	1:00 Gun
Saturday June 16th	Presidents Cup Women	TT
Saturday June 16th	Saratoga County Am	11:00 TT
Sunday June 17th	Presidents Cup Women	TT
Monday June 18th	Bentleys Rusty/Nail	8:30 Gun
Monday June 25th	Section 2/Section 6	10:00 Gun
Thursday June 28th-30th	Mens Member Guest	8:00 Gun
Friday July 6th	Martini Tasting	5:30 Gun
Sunday July 8th	Men/Women 4 Person Scr	8:30 Gun
Monday July 9th	ESPN Golf Challenge	1:00 Gun
Wednesday July 11th	NENY Junior PGA	7:30 TT
Thursday July 19th	MWR Navy	8:30 Gun
Saturday July 21st	Women's Member/Guest	8:30 Gun
Mon & Tue July 23 & 24	CDWO	8:30 Gun
Saturday July 28th	Senior Club Champ.	TT
Saturday July 28th	Nite Light Event	9:00pm Gun
Sunday July 29th	Senior Club Champ.	TT
Monday July 30th	Jill Paolucci Memorial	1:00 Gun
Tuesday July 31st	Interclub Pinehaven	9:00 TT
Thursday August 2nd	Senior Member Guest	8:30 Gun
Saturday August 4th	Couples Member/Guest	12:00 Gun
Monday August 6th	Galway Edu Found.	8:30 Gun
Wednesday August 8th	Interclub Troy	9:00 TT
Friday August 10th	Margarita Tasting Event	5:30 Gun
Monday August 13th	Bob Eckert Memorial	12:00 Gun
Wednesday August 15th	Wms Inter Club/Shaker	9:00 TT
Sat-Sun August 18-19th	Club Championship	9:00 TT
Monday August 20th	VFW	8:30 Gun
Sunday August 26th	Wms Inter Club/Burden	11:00 TT
Monday August 27th	ESPN Regional Finals	8:00 Gun
Monday August 27th	BSEF	1:00 Gun
Saturday September 1st	Mixed Member/Member	12:00 Gun
Monday September 3rd	Labor Day	
Saturday September 8th	Women's League Outing	11:00 TT
Monday September 10th	Visiting Nurses	1:00 Gun
Tuesday September 11th	GTC	12:00 Gun
Sunday September 16th	Men's League Outing	9:00 Gun
Monday September 17th	Delaware Engineering	1:00 Gun
Monday October 1st	AAC	9:00 Gun
Sunday October 7th	Big Cup Event	9:30 Gun
Sunday October 28th	Cross Country	12:00 Gun



Keith McNab  
Club Secretary,  
Communications Director,  
Webmaster  
webmaster@ballstonspacc.com

The new websites (Public & Member) have been developed. I hope to have them 'live' by the time our members read this newsletter. (Below are screenshots of the front page of each site.)

The same pages & information you are used to seeing is complimented by a 'cleaner' design and easier navigation. The 'Public' site provides generic course and membership information - while the Member's site provides all member-

related data from Leagues to Member Fees to Pins & Skins to Tournaments, Restaurant Specials and more. "Categories" have been created user users to easily find information on each topic with one simple click.

The Member's site can be accessed via the hyperlink (Member Log-In) on the top-left of the Public site (www.ballstonspacc.com) or by going directly to www.bscmembers.com. Please use the same log-in credentials you have used in the past (your member name [all lowercase] and your 5-digit member number). If you have trouble logging in, please contact me via email or call Laura in the Office.

In an effort to improve on the website's timely announcements, user accounts have been created for the Office, the Board of Directors, the Restaurant and the Pro Shop.

Although our websites' upgrade has many benefits, I recognize that change - especially with technology - isn't always easy when you've been accustomed to a certain style for so long. Please remember, if you have any questions, issues or suggestions regarding the new websites or on how to improve the Club's communication - please contact me any time at: webmaster@ballstonspacc.com. Thanks.

